

**Embry Excavating and Septic**  
**274 CR 2408 Montalba TX 75853**  
**903.802.0390**

**josephdominicembry@gmail.com**

**OSSF Maintenance Provider: MP0002616      OSSF Installer OS0038660**

**Registered Sanitarian 5277**

**AEROBIC WASTEWATER TREATMENT SYSTEM INSPECTION AND MAINTENANCE AGREEMENT**

1. Embry Excavating and Septic enters into contract with homeowner to assist in the proper operation of the aerobic system.
2. Items to be inspected are aerators, diffusers, pumps, disinfection device, electrical circuits, distribution system, filters and chlorine supply. All tanks, including checks for scum and sludge levels, turbidity, color and odors.
3. Frequency of visits: Once every four months unless otherwise specified. Inspections will be conducted in a geographical route sequence. The company will mark the systems inspection tag with the date of each service call. A copy of the service report will be left at the structure and a copy will be mailed to local permitting authority within 14 days.
4. A chlorine residual test will be taken at each visit (BOD and TSS annually on commercial only). If a grab test is required, the owner will be responsible for the cost of the grab test.
5. Embry Excavating and Septic will respond to any emergency service calls within a 48-hour period or customer ordered service between regular scheduled inspection visits should the situation occur. Customer ordered service calls and emergency service calls are NOT covered in this contraction; there will be a trip charge for all out of route service.
6. The Owner is responsible for repairing or replacing any needed items. No repairs will be made without owner's prior permission. Any recommendations will be noted on the report. The owner is responsible for checking the chlorinator every week, and adding household bleach as needed, or chlorine tablets if that is the appropriate route of chlorination for the system design.
7. The service contract will commence on the date the system is approved for use by the local permitting authority or , if applicable, the date the newly built house is sold by the builder.
8. If the company desires to terminate this contract, or if the owner desires to renew this contract with another service company, then notification of that action will be made by both parties to permitting agency no later than 30 days prior to the change of the contract status. **IMPORTANT:** This warranty/service agreement does not cover the costs of the customer service calls, labor or materials which are required du to "misuse or abuse" of the system; failure to maintain electrical power to the system; sewage flows exceeding the requirements listed in the owner's manual or as advised by the authorized service representatives. Additional service (as ordered by the customer), replacement of out of warranty components, or laboratory tests will be done upon authorization of the customer at an additional charge. NO refunds or partial refunds on maintenance contracts.
9. Any calls or requests for service outside the routine service provided under this contract will be responded to within 48 hours and if the problem encountered is not covered under warranty of product and workmanship, there will be a service call of \$110 plus parts and labor when necessary.

Embry Excavating and Septic/Signature \_\_\_\_\_

Owner's Name (print) \_\_\_\_\_ Owner's Signature \_\_\_\_\_

Property Address \_\_\_\_\_

Date Installed \_\_\_\_\_ Date of Renewal \_\_\_\_\_ Expires On \_\_\_\_\_

Customer Phone \_\_\_\_\_

Manufacturer \_\_\_\_\_

Capacity: \_\_\_\_\_

Regulatory Agency \_\_\_\_\_

Permit: \_\_\_\_\_

Annual Fee of 1 Year Service Agreement Contract \_\_\_\_\_

Email Address: \_\_\_\_\_

For Office Use Only: DATE RECEIVED \_\_\_\_\_ CHECK # \_\_\_\_\_ CASH \_\_\_\_\_ CC \_\_\_\_\_

